



Murney Tower National Historic Site Museum
PO Box 54
Kingston, Ontario
K7L 4V6

Frequently Asked Questions:

What are the Museum's opening times?

We are 10 am to 5 pm daily from Victoria day to Labour day. The museum is usually quieter during the week and May is the quietest month for visitors.

Do I have to pay for admission?

Yes, we are a small not-for-profit museum and admission helps us to be able to run the museum, offer programming, and manage and conserve the collection. Adults are \$5, Military, Students and Seniors are \$4, groups of 4-7 are \$12, and children under 12 are free.

Can I visit with my support person?

Yes, support persons are welcome and free of charge.

Can I visit with my support animal?

Yes, we are a pet-friendly facility. Service animals are welcome. Pets are welcome in the museum provided they are on-leash.

Are you part of the K-Pass, Discover Pass or Canoo?

Admission to Murney Tower is included in the K-Pass program. Please bring your K-Pass ticket for admission. Unfortunately, the tower is **not** a part of the Discovery Pass or Canoo program, because while the building is owned by Parks Canada it is operated by the Kingston Historical Society. Admission fees go directly towards supporting the operation of the museum through staffing, curation and programming.

Can I park at the Museum?

Unfortunately the museum does not have a private parking lot; however, there are paid city parking lots nearby. There is parking at the Waterfront Lot, and Richardson Beach Lot. Payment is required for parking on Monday to Saturday from 8am - 5pm, though Sundays parking is free. There is a \$2 hourly rate and a limit of 3 hours for these lots.

What are the nearest transport links?

We are stop #4 on the Kingston Trolley.

The museum is located close to several bus stops. The Bus 3 stops at George Street north/south side of King Street and at Maitland Street north/south side of King. The stop at KGH/Queen's University is located a 5 minute walk away and is also a major transit stop with busses like the 1,2,4,18,17,20,501,502,701,702,801,802.



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Do I need to book my visit in advance?

No, you can visit any time during our opening hours. If you would like to arrange a tour for more than 8 people we ask that you contact us ahead of time to arrange this. If you would like to avoid visiting when large school tours occur we would be happy to respond to those inquiries. Please contact us at murneytowerstaff@gmail.com or call us at 613-507-5181.

Is there a gift shop or food services on site?

We have a small display of items for sale at the front desk which are on display in a small glass case or hanging on the wall behind interpreters. There is no food for sale at the Tower, but it is located close to many coffee shops on Queen's campus.

Are there any activities available for my child in the Museum?

Included with the admission cost is the opportunity to take a guided tour of the museum with your family. These tours run as requested by visitors and usually last about 20-45 minutes, and can be tailored to the needs and interests of the individuals on the tour. The tower also has a collection of replica rifles that children may play with, as well as costumes for the whole family to try on! There are also real cannonballs of various sizes that visitors are free to handle.

Is the Museum noisy and crowded?

Not usually. The quietest times to visit the Museum are weekdays usually in the early afternoon. The Museum tends to be busier during weekends and holidays. We also have school or other group tours scheduled occasionally. If you are concerned and wish to ensure that your visit will not coincide with one of these tours please contact us at murneytowerstaff@gmail.com or call us at 613-507-5181

There is an exhibit on the main floor with auditory elements. It is a motion activated sound scape to accompany the indigenous exhibit. We are able to turn of the sound if necessary.

We are near the hospital and sometimes we hear ambulance or helicopters, which can be heard from within the tower.

Is there a place to go if my child is distressed?

We are exploring options for a quiet space and would welcome feedback on how best to accomplish this. There is easy access to the outside and you are allowed to exit and reenter the museum with no extra cost or issue.



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Can we bring our own food to the Museum?

We ask that visitors do not eat food in the museum in order to preserve artefacts. There are plenty of spaces around the museum to enjoy food, like the grass, picnic tables, or gazebo right on Lake Ontario. Visitors may bring sealed beverages or water into the museum.

Where are the toilets? Are there family facilities as I don't want my child to go into the toilet on their own?

Unfortunately there are no toilets located inside the tower due to its historic nature. The closest public washrooms are in the Richardson Bathhouse immediately next to the tower. Washrooms are also available KGH, or Bracken Library on Queen's University campus. Re-entry to the museum is possible for washroom breaks.

I having vision impairments can I get large font text?

Yes, we have designed our displays to meet accessibility standards with large text that is sans serif, and there are no barriers in front of the text allowing you to go as close as you would like. If you would prefer plain text to format your own text to speech device please contact us in advance.

I am Deaf Hard of Hearing do you have captioning?

We do not have any auditory videos that need captioning. We have an Indigenous sound scape which plays a woman speaking the Mohawk Thanksgiving Address. The text is available.

We are always looking for ways to improve visitor experience and better ways to accommodate visitors with different needs. We welcome your feedback and suggestions. Please contact us at murneytowerstaff@gmail.com or call us at 613-507-5181.