

# How to plan for a visit to Murney Tower Museum:

# What are the Museum's opening times?

10 am to 5 pm daily from Victoria day to Labour day. The museum is usually quieter during the week and May is the quietest month for visitors.

# Can I park at the Museum?

The Museum doesn't have a parking lot; however there are city parking lots nearby. There is parking at the Waterfront Lot, and Richardson Beach Lot. You must buy a ticket to park in these lots Monday to Saturday from 8 am-5 pm. There is a \$2 hourly rate and a limit of 3 hours for these lots.

# What are the nearest transport links?

We are a stop on the Kingston Trolley.

Bus 3 stops at George Street north/south side of Kings Street and at Maitland Street north/south side of Kings Street

# Do I need to book my visit in advance?

No, you can visit any time during our opening hours. If you would like to arrange a tour for more than 8 people we ask that you contact us ahead of time to arrange this. If you would like to avoid visiting when large school tours occur we would be happy to respond to those inquiries. Please contact us at <u>murneytowerstaff@gmail.com</u> or call us at 613-507-5181.

# *My child gets distracted by the shop and café. Can I avoid the shop and café when I visit the Museum?*

We have a small display of items for sale at the front desk which are on display in a small glass case or hanging on the wall behind interpreters and no cafe.

# Are there any activities available for my child in the Museum?

We offer tours included in the admission costs. These tours run as requested by visitors and usually last 20-45 minutes depending on each group. Often these tours are private groups and so may be tailored to fit the needs and interests of the individuals. If you would like to arrange a group tour for more than 8 people we ask that you book ahead. You may speak to Interpreters about how best we may accommodate you.

We have a cannon ball which visitors can hold upon request. Interpreters must handle the ball and give it to the visior. There are wooden toy rifles and costumes for visitors to try on for photos.



#### Is the Museum noisy and crowded?

Not usually. The quietest times to visit the Museum are weekdays usually in the early afternoon. The Museum tends to be busier during weekends and holidays. We also have school or other group tours scheduled occasionally. If you are concerned and wish to ensure that your visit will not coincide with one of these tours please contact us at <u>murneytowerstaff@gmail.com</u> or call us at 613-507-5181

There is an exhibit on the main floor with auditory elements. It is a motion activated sound scape to accompany the indigenous exhibit. We are able to turn of the sound if necessary.

We are near the hospital and sometimes we hear ambulance or helicopters, which can be heard from within the tower.

#### Is there a place to go if my child is distressed?

We are in the process of setting up a quiet room and would welcome feedback on how best to accomplish this. There is easy access to the outside and you are allowed to exit and reenter the museum with no extra cost or issue.

#### Can we bring our own food to the Museum?

We ask that visitors do not eat in the museum but there is plenty of space around the museum to eat on the grass, picnic tables or in the gazebo by the water. Water is allowed in the museum.

# Where are the toilets? Are there family facilities as I don't want my child to go into the toilet on his / her own?

There are no toilets on site the closet toilets are in the Richardson Bathhouse or at KGH or in Bracken Library on the Queen's University Campus. If you need to exit and re-enter we offer that option.

#### Do I have to pay for admission?

Yes, we are a small not-for-profit museum and admission helps us to be able to run the museum, offer programming, and manage and conserve the collection. Adults are \$5, Military, Students and Seniors are \$4, groups of 4-7 are \$12, and children under 12 are free.

#### Can I visit with my support person?

Yes, as per Ontario law support persons are welcome and free of charge

#### Can I visit with my support animal?

Yes, we are a pet friendly facility so all pets especially support animals are welcome.



### I having vision impairments can I get large font text?

Yes, we have designed our displays to meet accessibility standards with large text that is sans serif, and there are no barriers in front of the text allowing you to go as close as you would like. While we have tried to make our panel text large and clear if you request the text we are able to provide plain text that you are able to format for your own text to speech device.

# I am Deaf Hard of Hearing do you have captioning?

We do not have any auditory videos that need captioning. We have an Indigenous sound scape which plays a woman speaking the Mohawk Thanksgiving Address. The text is available.

We are always looking for ways to improve visitor experience and better ways to accommodate visitors with different needs. We welcome your feedback and suggestions. *Please contact us at <u>murneytowerstaff@gmail.com</u> or call us at 613-507-5181.*